



BAYVIEW

A POINT OF VIEW

TERRACE GARDEN FOOD COURT: COMING SOON! Safe Reopening Plan & Guidelines

Change is upon us with all things dining. We are excited to reveal a new food court model that focuses on reopening of the main dining space and expanding meal options – **all while thoughtfully and judiciously maintaining infection control, physical distancing, and the overall prevention of COVID-19.**

We are aiming to open the **Terrace Garden Food Court early July**. We are actively monitoring and evaluating our dining reopening plan in conjunction with guidelines from our state and local health agencies. Please keep in mind that the target date could extend if the data does not support us moving forward just yet. We will communicate dates and details over the next couple of weeks.

While this is an exciting step in rolling back restrictions, **we are fully aware that this pandemic is not over.** We acknowledge that there may be residents who are not comfortable with the potential for prolonged exposure or those who may not be able to maneuver around the food court with ease. Therefore, the option of room service will continue to be available. (You will not be charged a room service fee.) You're always welcomed to stretch your legs, go through the food court in a timely fashion, and head right back up to your apartment. Here are some highlights of the new food court design:

Food Court Concept

Spatial strategies:

- Three physically distanced **ordering stations with glass partitions** as you enter the food court.
- Designated and physically distanced **waiting area** while food order is being filled. Order will be ready and placed at 'pick-up' table near waiting area. (Compostable bags will be used for resident orders.)
- A designated **Marketplace offering Grab & Go meals** and other retail items.
- A **separate aisle** will be in place for employees to safely distance from residents where they can order food from the quick Grab & Go and exit in a timely manner.
- Designated physically distanced seating areas for residents to enjoy their meal.
- Garbage and reusable container stations will be placed in these designated areas with **sanitation stations**.
- Our experienced food service team will be preparing fresh dishes efficiently to ensure you are on your way in a safe and timely manner.
- Physical Distance **Ambassadors** will be working the floor to ensure compliance and to handle any questions.





Visual signage:

- Easy to follow pathways with **floor decals, arrows, and crowd theater ropes** will be in place for residents to follow in a safe manner within as well as outside food court.
- **New signage** will be posted in and around food court for **easy navigation**.
- Menus will be posted outside food court with do not touch signs. Disposable one-time use menus inside.

Hours of Operations (Food court will be open twice a day for lunch & dinner)

- Breakfast will be room service only between 7:30am-9:00am daily.
- Lunch will be open daily from 11:30am-2:30pm.
- Dinner will be open daily from 4:00pm-6:00pm.
- Room Service will still be available daily during normal business hours. (You will not be charged a room service fee).

Note: All residents and staff must wear a mask at all times. Please avoid any congregation.

Thank you and please don't hesitate to contact Dan Galvin, Director of Culinary Services via 206-284-7330 (ext. 2131) or email dgalvin@bayviewseattle.org.

