2019

Annual Report Breaking the *mold*

Our mission: Transforming the experience of aging by creating opportunities for healthy, spiritual and purposeful living for our residents, children, staff, and the greater community.

www.BayviewSeattle.org





NANCY WEINBECK Chief Executive Officer

When I first wrote this letter for our 2019 Annual Report, news was breaking of the first COVID-19 case to hit the United States, just north of us in Snohomish County. From that case, to the tragedies that hit nursing homes in Washington and across the country, to the global pandemic, times have changed in unprecedented ways. Bayview's response to the COVID-19 crisis will undoubtedly be the focus of the 2020 Annual Report. However, this report and this letter speaks to 2019. With hindsight, we can see that the changes we implemented as we were breaking the mold in 2019 prepared us for the global crisis that was to unfold in 2020. Here is the letter for our 2019 Annual Report, as originally written:

Message from the CEO

2019 was a year of breaking the mold, starting with leadership changes. I was humbled by the Board's decision to be hired as Mary Cordts' successor as CEO and remain grateful to the legacy she left behind. Through the hard work of Mary and the Board of Trustees, Bayview underwent a massive construction project that repositioned Bayview as a competitive force in senior living.

2019 was not an easy year. Over two years of construction wore on our community, but we slowly reached a new normal as we neared completion of the bulk of the project. We also faced operational challenges in Health Services, which bore a heavy financial cost. We needed to break the mold.

Joel Smith, our new Health Services Administrator was brought on board to raise the quality and performance of Health Services across the organization, along with Janice Pate, our new Director of Nursing Services. Marty Bradbury, our new Facilities Director was hired to rebuild the team and better serve our residents post-construction. Heather Smith, the new Director of Resident Services, was hired to bring a new level of programming and support to our residents. Nahleen Salvador, our new Director of Wellness, was promoted to innovate our Fitness program. Jill Chang returned to Bayview to bring our communications and marketing to a higher level of excellence.

2019 also broke the mold in our resident population, with our average resident age significantly younger than we have seen in a long time. Our new residents as well as our 100+ amazing residents that already live at Bayview continue to break the mold on a daily basis, as you can glean from our Resident Council Chair's letter: breaking world records, brewing beer, making wine, racing self-made boats in the milk carton derby, making films, and so much more.

With a great leadership team in place, engaged staff committed to our residents, and residents who transform and inspire all of us each and every day, we are well positioned for a strong and healthy future. Moving from 2019 to 2020, we see resident referrals climbing, staff referrals and retention up, and occupancy rising across the continuum. As we march forward to our 60th anniversary on April 15, 2021, we already know we will be stronger than ever. Breaking the mold. Transforming lives. That's our mission. See you next year.

Sincerely,

Nancy Weinbeck



Message from the Board of Trustees Chair

2019, what a year! As Board Chair, I do not know that I could have been part of a crazier year with the completion of two plus years of construction, hiring a new CEO and adding key new management leadership in multiple departments.

While a struggle, it finally felt at the end of 2019 that Bayview was getting back to normal which for the Board and me means happy engaged residents and staff, high occupancy and interacting with the greater Queen Anne Community on multiple fronts. And then as I write this, we are two months into one of the worst public health crisis in our history.

How we dealt with Covid-19 is a story for next year but I can't leave you without saying how grateful the Board is for the leadership of Nancy Weinbeck and the entire management team and the understanding and cooperation from our residents as we all worked together to keep Bayview healthy. We will come out of the pandemic ready to move forward with our mission of serving our residents and the community.

Sincerely,

Mar Sten

Al Levine



Message from the Residents' Council President

The goal of this organization is to serve as a liaison between the residents and the administration of Bayview as well as to promote our welfare and happiness.

To that end we endeavor to increase the participation, communication and interest of residents by introducing and promoting meaningful content during the Residents' Council meetings.

This past year the residents have been involved in a variety of activities, some relatively sedate and others wild and crazy (to quote Steve Martin from Saturday Night Live). We play bridge and Scrabble. We enjoy wine socials on Friday afternoons. We celebrate our birthdays and participate in several theme parties and events throughout the year – the Savoy and the Holiday Bazaar to name two. Some of us have been a bit more adventurous, attempting, and succeeding, to make our own beer and wine. These were fun events, which provided a great deal of camaraderie and sense of community. We plan to make them annual events. A few of our friends leapt out of an airplane and landed safely. One just happened to be 103 years of age and not only landed on the ground, but in the Guinness Book of Records for being the oldest assisted skydiver. Closer to the ground, others built and rowed their milk carton boats to the finish on Green Lake as part of the Milk Carton Boat Derby event during Seafair.

These are but highlights of living here at Bayview. We take our aging seriously and demonstrate our dedication to fighting the negativity of ageism through our active and interesting lives. We celebrate our diversity and support each other in our endeavors and ideas. We live well here at Bayview.

Sincerely,

Page Baldwin Page Baldwin

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JENS BAKKE Bayview Manor Foundation President

Message from Bayview Manor Foundation President

Bayview Manor Foundation is proud to support Bayview residents in multiple ways:

- First and foremost, helping those residents of Bayview who, through no fault of their own, are without sufficient financial resources to continue to live with their friends and neighbors at Bayview;
- Enriching the retirement years of Bayview residents; and
- Funding other programs and services furthering Bayview's mission.

In 2019, the thirteen resident and non-resident volunteers on the Foundation's Board of Directors donated their time, experience and energy to providing the support described above. They oversee management of investments to strengthen the safety net so many have relied on, work to increase that investment pool by generating donations of varying types and provide financial educational sessions for residents.

To accomplish this, we lead two major fundraising efforts each year: an Annual Appeal in May and the Savoy gala in September. These efforts provide immediate and annual support of the Foundation's work. In addition, the Board has focused this past year on increasing awareness of the many ways to provide future donation such as through bequests, IRA distributions, and charitable gift annuities.

In 2019 Bayview Manor Foundation provided a total of \$491,524 in support to Bayview and Bayview residents. Your contributions were critical to that effort. We thank you and we hope you'll continue to generously support family, friends and neighbors this year and into the future.

Sincerely,

Jas Balile

Jens Bakke

Marion Watanabe Gives time · talent · treasure

Marion Watanabe uniquely embraces multiple roles here at Bayview not only as a resident but also a volunteer, board member, and donor. She graciously sat for an interview so we could find out more about her.

Marion joined the Bayview community in 2001. This followed her career as a licensed dietician and food service administrator at Virginia Mason Hospital (she continued to volunteer in the hospital gift shop for a dozen years following her retirement). Marion has continued her penchant for volunteer service at Bayview. She used her dietary expertise at Bayview by serving as Food Committee Chair for years, and currently is filling in as acting chair. She has worked as a resident liaison with the Manners at the Manor program, pairing up Coe Elementary students with residents for a hosted lunch program for ten years.

While serving as Residents' Council President in 2007, she was appointed as an ex-officio member of the Board of Trustees. When that term ended, she was asked to remain on the Board as a full director and was elected for three terms. Upon completing her final term in 2019, Marion was appointed an emeritus member so the Board could continue to avail itself of her wisdom and insight.

Marion initially became aware of Bayview Manor Foundation because her sister Kathy (who passed seven years ago) was an ardent supporter of the primary mission of the Foundation: to provide a safety net for Bayview residents who, through no fault of their own, run out of money before they run out of life. The Foundation exists to enable residents to remain in their home among friends at Bayview.

Beyond being a source of security for residents in need, Bayview Manor Foundation has also made a concerted effort to offer residents education on financial management, fraud prevention, estate planning and charitable giving. Marion feels that the options for achieving this are not well understood and applauds Foundation board member and resident Nancy Jones' efforts to explain these options to residents Meanwhile, Marion contributes to the Foundation and encourages other members of the Bayview family to also provide whatever level of support they can.

Legacy Donors

Bayview Manor Foundation's ability to provide support to Bayview residents benefits greatly from Planned Gifts. Planned Giving is a method that enables philanthropic-minded individuals to make larger gifts than they could make from their income. Some planned gifts provide a life-long income to the donor. Others use estate and tax planning techniques to provide for charity and other heirs in ways that maximize the gift and/or minimize its impact on the donor's estate. Planned gifts may include bequests, life insurance, retirement accounts, charitable gift annuities and more. All gifts - from modest to large - help Bayview Manor Foundation ensure peace of mind for residents in need.

2010-2019

Vera Cornall June David Jo Ferguson ◊ Nancy Jones ◊ Chandler Jones Alma McKnight Jay & Naomi Miller Alma L. Nelson Anne Norris Florence Pung Robert & Alice Weld ◊ Future Planned Gift

2000-2009 Helen Blackman Sylvia Cowe **Clayton Danner** Alice Dodds Verla M. Eastly Elizabeth Eddy Agnes Frevel Ina Haun **Dorothy Holmquist** Florence James Clare K. Klein Frances Lindquist Ben Morgan Kenneth Gordon Myers Dorothy Oliphant Anna Palsson Doug & Hazel Richards D. Elaine Snodgrass Justine Startup Walter Truit Elizabeth "Betty" Waldhaus

1959-1999

Helen DeGroat Bader LaVeron Brooks Marion Fish Cox Virginia H. Dings Sylvia Wolff Epstein Constance Frank Marion Freitag Dorothy Guy Elizabeth Hately Charles A. Kinnear Bill and Peggy Lanely Josephine McClaskey





Our Generous Donors For the year 2019

\$100,000

Anonymous°

\$10,000

Anonymous Jens & Marion Bakke

\$5,000-9,999

Foss Family Foundation

\$1,000-4,999

Mary Body & Al Raymond Daren Bell Chuck & Marilyn Blankenship Bill & Janet Bush Wilbur Choy & Nancy Adachi-Osawa Mary Cordts Crader Al & Joan Daszkiewicz Lee Edlefsen & Sue Ranney Jo Ferguson Iennifer & Dan Flick Ian & Chuck Gould Bea Granen Marjorie Guv Ed & Molly Henderson Peter & Maxine Henning **Rick Hooper & Nancy Silberg** Steven lager

Anonymous Barbara Laski Al Levine & Darcy Wildermuth Kim Miller John Miller & Laura McPherson Anonymous Ellen Porter Ted & Barbara Rodgers Eugenia Smith Edward & Margaret Starbird Carol Sutton Jack & Fritzie Trowbridge Carolyn Urban Bruce & Janet Winchell Nancy Weinbeck & Matt Woods Frank & Nelda Zaballos

\$500-999

Rev. Jan Anderson Andrea Bakke & David McClellan Wayne & Betty Bruning Quinn & Debi Ferguson Sarkis Garabedian Susan Hautala & Mark Malamud Norman Hodges Joan Johnson William H. Jordan Ron & Mavis Kreizenbeck Jay & Kay Marsh Helen Marshall Bob & Jo Mitchell Stanford Prince * Rick & Barbara Ranta Tim Rich & Kris Cramer-Rich Fred Richard David & Maggie Rimmer Michael & Terri Sato Ina Spady Walter & Nan Spady Virginia Stave Wes & Carolyn Uhlman Nancy & Martin Waiss Marion Watanabe Douglas & Elaine Weisfield David Wesley

Up to \$499

Anonymous Anonymous Anonymous Anonymous Anonymous Linda & Ken Adkins Jeanne Anderson Page Baldwin Richard & Judy Barry *In Loving Memory Gifted to Bayview Manor Homes for Operational Support

Although every effort has been made to ensure the accuracy of this listing, we apologize for any errors. Please report omissions or corrections to 206.301.4410.



Up to \$499 Continued

Suzanne Barsness Milton & Elaine Becker Kathleen & Neil Bogue Carolyn Bradley Hugh Brannon Rose-Marie Brown * John & Chris Cady Donna Carlson Linda Cassee Jill Chang Louisa Congdon Madeline Conom Rosemary Daszkiewicz & Guy Thomas Roy & Amy Delay Joyce & Randy Doucet lan P. Eisenman Ann Erickson Ann Fagan David & DeAnn Finkel Ianis Fowler Kristina Gonzalez David Grilley Sonja Hampton Norma lean Hanson **Doug Hart & Carole Powell** Helen Harvey Audrey Hautala Kevin & Nadine Hayes Carol Hershman

Marcelle Hickman Roy Hughes Carol Johnson Fred & Marian Karpoff Koichi & Fukoko Kobayashi Richard & Ruth Kyle Mary Lou LaPierre Martha Lee Flo Lentz William Lober & Christie Rodgers MaryLee Mahar John & Nancy Marshall Audrey Albertson McKnight David & Judy McNeal **Betty McWilliams** Lea & Kim Miller Dan & Lynne Miller **Doris Moehring** Tom & Joyce Morgan Ann Morgan Rev. Kathryn Morse Keith Moulton & Margie Mayhall Dottie Neufeld Ioan O'Neill Gail Petteruti Pam Piering & Don Hopps Kevin & Suzanne Quigley Jackie Rafferty Gary Richard

Sharon Rodgers & Duncan Munro Nahleen Salvador Marianne Sao & John Maletta Jan Schafer Nicole Schafer Jackie Schooley Marianne Scurlock lanne Smyer Tom & Jenny Springer Diane Ste. Marie Robert & Peggy Stevens **Marilyn Stevens** James & Rosa Lea Taylor Susan Towle Dana Twight **Debbie Uhler** Greg Wallace & Craig Sheppard Esther Warkov lennifer Weber Joan Weber & Hazel Curtiss Io Winfield *In Loving Memory

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Savoy 2019 Masquerade

Though attendees hid behind masks in keeping with the masquerade theme, it's no mystery as to why **Savoy 2019 was the most successful yet, with \$50,000 raised by Bayview Manor Foundation!** This far exceeded the fundraising goal of \$39,000 - the average cost in 2018 of one year of financial support to a Bayview resident.

The secret to Savoy's success? Sponsors. Fourteen fabulous sponsors underwrote the cost of the evening's food and entertainment for guests.

Presenting Sponsor: Auburn Mechanical

Promoting Sponsors: Anonymous Bayview Resident, BNY Mellon Wealth Management, Caffe Appassionato, Fedelta Home Care, Infinity Rehab, Ken Graff, Realtor, Medline Foundation, Mercury Pharmacy Services, Ziegler Investment Banking.

Friend Sponsors: Moves Made Simple, RiceFergusMiller Architecture, US Foods.

Residents. Bayview residents are famous for getting involved but this year they blew the top off with their fantastic support! Approximately two dozen volunteers did everything from donating and designing decorations and centerpieces, to inflating balloons, registering guests and providing auction support. Their hard work and energy made a huge difference!

Donors. Guests reserved their attendance through donations ranging from \$25 to \$2,000! Many who couldn't attend also sent in donations. A new twist to the night this year was a small but exciting live auction that included a "raise the paddle" portion; 192 spirited guests raised well over half the event's proceeds just during the auction! Bayview Manor Foundation, a 501 (c)(3) organization, thanks everyone for their generous support of their mission.





Reaching out to the Greater Community Doubling our Impact!

Bayview's social accountability program engages residents and staff, encouraging them to reach out to make a positive impact on the community at large. In 2019, \$1,182,585 (nearly double 2018's impact!) - in cash, subsidies, in-kind donations, and volunteer and staff hours – supported five major areas of focus: Charitable Care, Seniors and the Arts/Intergenerational Programs, Leadership Development, Supporting Successful Aging, and Being a Good Neighbor.

Bayview residents supported Medic One Foundation with \$3,800 in proceeds from the annual Holiday Bazaar and purchased materials and assembled Welcome Kits for World Relief's refugee program in addition to providing grants, sponsorships and in-kind donations to local organizations. They knit hundreds of items and made toys for babies and children in need. And, for over three decades they've mentored students from Coe Elementary through the lunch and conversation "Manners at the Manor" program.

Bayview welcomed local nursing and nursing assistant students, providing space to learn as well as clinical experience. Internships in Dietary and Activities departments provided learning opportunities and mentorship for students interested in serving seniors. Bayview staff, as always, lends tremendous support to ensure the success of everyone's efforts in giving back to the community.

Bayview Manor Foundation subsidized housing and support for 6 independent and assisted living residents whose funds were depleted and partnered with Bayview to fund uncompensated care for residents in Skilled Nursing & Rehab. Bayview assisted additional residents through its moderate-income program.

6th Annual Holiday Bazaar Giving Back: The Heart of Bayview

Bazaar Chair Betty Blakney and a multitude of resident volunteers organized the resident-driven event, choosing **Medic One Foundation** to be the beneficiary of funds raised. ALL of Bayview joined in the spirit! **\$3,800** was raised for Medic One Foundation. This generous gift helped train 13 new Medic One paramedics who will serve communities throughout the Puget Sound region.



Residents Breaking the Mold



(Image left) Here at Bayview, **Kathryn "Kitty" Hodges** is well known for her lively sense of humor. But she is also daring. One feat that has brought her to fame: skydiving. On Thursday, August 15, 2019 at Skydive Snohomish, 103-year old Kitty broke the Guinness World Record for the oldest person to tandem skydive. Some would consider this a defining moment of one's life. However, for Kitty, fulfilling this skydiving dream comes after a series of defining moments of life experiences and hard work. Kitty also inspired a few other residents to skydive! (Image right) **Called the Bayview daredevils**, Residents Jo (*in loving memory*), Dottie, and Eugenia courageously overcame their fears with a tandem skydive. We're grateful for our residents who continue to inspire us each and every day.



(Image top left and clockwise) **Winemaking**: Not only do residents brew their own beer but they make wine that pleases the taste buds! **Rain-gutter Regatta**: Bayview residents raced their aluminum-can boats down water-filled gutters during the second annual Rain-gutter Regatta. **Bayview boxing**: It's never too late to learn something new! John Marshall is teaching Elaine Becker different punching techniques. John volunteers his time assisting with boxing exercises and classes. **AgeUp podcasts:** The AgeUp taskforce has produced 5 podcast episodes on shifting the mindset of aging through research, innovation, and education. AgeUp, a Bayview fueled campaign, seeks to create a world where age is valued and balanced equally with intergenerational contributions. **Seafair Festival's 47th annual Milk Carton Derby**: This exciting event drew more than 60 entrants of all ages. Our boat paddlers Ted Rodgers, John Marshall, and Tom Lemly displayed calm determination and resolve from start to finish! The spirit of Bayview was inspiring to all.

Statement of Financial Position

Bayview Obligated Group*

ASSETS	2019	2018
Current Assets	\$6,056,461	\$6,987,114
Limited Use funds for Construction	\$4,247	\$3,244,499
Limited Use funds for Debt Service	\$3,200,591	\$3,208,293
Investments	\$15,207,833	\$13,412,242
Plant and Equipment	\$55,185,628	\$55,129,833
Land	\$12,698,979	\$12,698,979
Total Assets	\$92,353,739	\$94,680,959
LIABILITIES & NET ASSETS	2019	2018
Current liabilities	\$4,810,871	\$3,505,003
Long term liabilities	\$70,709,477	\$71,327,532
Total net assets	\$16,833,391	\$19,848,424
Total liabilities and net assets	\$92,353,739	\$94,680,959
STATEMENT OF OPERATION	s 2019	2018
Total Support and Revenue	\$15,505,076	\$14,927,562
Total Expenses	\$20,191,236	\$16,747,153
Operating Income	(\$4,686,160)**	(\$1,819,591)

*The Obligated Group consists of Bayview Manor Homes and Bayview Manor Foundation. **Please note: losses were anticipated per the multi-year Feasibility Study done in preparation for Bayview's master renovation project.

Copies of the complete audited financial statements are available upon request.



Revenue

LEADERSHIP TEAM

Nancy Weinbeck, Chief Executive Officer Joyce Doucet, Chief Financial Officer Dan Galvin, Director of Culinary Services Dawn Gramstad, Director of Human Resources Heather Smith, Director of Resident Services Jackie Schooley, Director of Intergenerational Children's Center Jamie Hart, Director of Social Services Janice Pate, Director of Nursing Services Jill Chang, Director of Communications & Brand Development Joel Smith, Health Services Administrator Juliana Bateman, Director of Spiritual Care Lea Miller, Director of Sales Lynn Arntufuss, Director of Activities Marty Bradbury, Director of Facilities Nahleen Salvador, Director of Wellness

BAYVIEW MANOR FOUNDATION BOARD OF DIRECTORS

Jens Bakke, President* Al Raymond, Vice-President* Kim Miller, Treasurer Nancy Jones, Secretary* Mary Body* Jo Ferguson** Doug Jordan Ron Kreizenbeck Barb Laski* Jay Marsh Nancy Marshall* Nicole Schafer Linda Taggart* *Bayview Resident **In Loving Memory

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Bayview received 2019 Accreditation Educational Assessment Guidelines Leading toward Excellence United Methodist Association of Health & Welfare Ministries

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